## In The Matter Of:

Central Florida Tourism Oversight District

Board of Supervisors Meeting January 24, 2024

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## CENTRAL FLORIDA TOURISM OVERSIGHT DISTRICT BOARD OF SUPERVISORS MEETING

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LOCATION: Central Florida Tourism Oversight

District

1900 Hotel Plaza Boulevard

Lake Buena Vista, Florida 32830

DATE TAKEN: January 24, 2024

TIME: 9:37 a.m. - 11:01 a.m.

REPORTED BY: SANDRA D. BROWN, FPR,

Court Reporter and Notary Public

State of Florida at Large

## PRESENT:

BOARD MEMBERS: Martin Garcia, Chairman; Charbel Barakat, Vice Chairman; Brian Aungst, Jr.; Ron Peri; and Bridget Ziegler

SPEAKERS: Pastor Hezekiah Bradford, St. Luke Full Gospel Baptist of Zellwood, Florida; Eddie Fernandez, CFTOD Operational Safety Consultant; Brandon Johnson; Ernest DuBose, DuCon, LLC; Michael D. Young, ACY Contractors, LLC; Debie McDonald; Dr. Annette Khaled, UCF; Marjorie Guzman, Topaz Clinical Research; Chris Wills, Disney Defenders; Nicholas Maldonado, Disney Cast Member; Jennifer Johnson, American Cancer Society; Susan Shaw, American Cancer Society; Yamile Rivera, American Cancer Society; Joey Rodriguez, Chief Building Inspector and Interim Building Official; Eric Ferrari, Acting Fire Chief; Craig Sandt, Principal Construction Manager; Christine Ferraro, Director - RCES; Ray Crooks, Director of Utility Business Affairs CFTOD STAFF: Glenton Gilzean, Jr., District Administrator; Paula Hoisington, Deputy District Administrator of Administration; Mike Crikis, Deputy District Administrator of Operations; Daniel Langley, Acting Counsel for CFTOD; Kurt Ardaman, Acting Counsel for CFTOD; Eddie Fernandez, Internal Risk Manager; Eric Ferrari, Acting Fire Chief; Alycia Mills, Executive Assistant to Mr. Gilzean; Matthew Oberly, External Affairs Director; Rocky Haag, External Affairs Coordinator; Tanya Naylor, Director of Security and Emergency Management; Ron Zupa, IT Service Delivery Manager; Samarth Thomas, Systems Administrator; Katherine Luetzow, Planning & Engineering Manager; Michele Dicus, Human Resources Director; Craig Sandt, Principal Construction Manager, Facilities; Kenny Locke, Chief Technical Inspector/Interim Manager; Tiffany Kimball, Contracting Officer; Erin O'Donnell, Town Clerk and Public Records Administrator; Jessica Kelleher, Public Records Associate, Communications; Daniel Bollone, GIS Administrator; Nicole Seipp, HR Generalist; Andrew Heithaus; Yenni Hernandez, Chief Information Officer; Jason Herrick, Manager Gas Water & Wastewater Resources; Anthony Kasper, Manager RCES Engineering and Programs; Andrea Osinski, Senior Procurement Analyst; Joel Edwards, Deputy Fire Chief; Heidi Powell, Manager -Financial Reporting Analysis; Susan Higginbotham, Director of Finance; Joey Rodriguez, Chief Building Inspector and Interim Building Official; Ray Crooks, Director of Utility Business Affairs; Christine Ferraro, Director - RCES; Ella Hickey, Building & Safety; Lance

Kochen, Fleet; Dwight Sweeting, Building & Safety

## PROCEEDINGS

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CHAIR GARCIA: Okay. We're going to call the meeting to order. Welcome, everybody. Thank you for being here, thank you for your interest in the work of this Board and thank you for the interest -- your interest in the work of this district.

For the invocation, I'll turn it over to Mr. Gilzean.

MR. GILZEAN: At this time, I'd like to introduce Senior Pastor Hezekiah Bradford of St. Luke Full Gospel Baptist of Zellwood, Florida. Pastor Bradford finds joy in raising up leaders, individuals who use their influence, in addition to God's power, to create a world that impacts God's Kingdom.

He is an advocate and voice for the community, and, additionally, Pastor serves as the president of the Apopka Ministerial Alliance where he challenges those around him while modeling change before them. Pastor Bradford finds fulfillment spending time with his wife, Pastor Veronica Bradford, his children and grandchildren.

Pastor, will you lead us in prayer?

PASTOR BRADFORD: Thank you, Glen, and to the Board. We are pleased to be with you here today. Let us pray.

Father, we thank you, first of all, for your divine presence for your omnipresent. We thank you for your omniscience because you know everything that we are going to discuss today in this meeting. You're omnipotent, you have all power, which means you change the hearts of men.

We thank you God because we know as it was in the days of Issachar, he declared that, God, I need you for wisdom. To discern the times in which we are living, we pray, God, that you would supply this Board, the leaders, and all of them, O God, with a spirit to discern the things that are needed throughout the District.

We pray for them in a great and a mighty way because we understand that nothing can be done except you give us the wisdom, the knowledge, and the understanding. Thank you for collaboration with partners that we continue to do the things, O God, that will be pleasing in your sight, that would manifest itself in the growth of this community, the surrounding areas, those, O God, that will participate so we glorify you in that.

But least but not all that we could even begin to ask or thank or say, we want to thank you for that which you have already done, for you have raised up great men, this amazing Board, and those, O God, that are connected.

So we pray that you continue to lead them giving adversity in every area of life, but at the same time blessing us to see you in the midst of all that we are doing, wisdom, knowledge, and understanding, leadership, and guidance, we give you glory. In Jesus' name, Amen.

ATTENDEES: Amen.

CHAIR GARCIA: Pastor, thank you for your blessings, and thank you for sharing your wisdom with us here today.

And let's honor this great nation by saying the pledge of allegiance. Please rise.

ATTENDEES: I pledge allegiance to the flag of the United States of America, and to the Republic, for which it stands, one nation, under God, indivisible, with liberty and justice for all.

CHAIR GARCIA: Okay. Let's go over our safety procedures, please.

MR. FERNANDEZ: Thank you, Mr. Chair, and thank you to the Board for allowing a moment to

share some important safety information with our visitors here today.

We'd like everyone to know that in the event we need a first-aid kit or an automatic external defibrillator, an AED, we have both of those at the front desk by the security, so we can pull those and use them as needed.

We'd also like everyone to know that in the event of an evacuation, please gather your belongings, exit in an orderly fashion outside of one of the two exits. The primary exit to your right if you're facing the front of the room where you entered the front of the building, but there's also one past these double doors to your left that will take you outside the rear of the building.

Our employees, in the event of an evacuation, are instructed to meet at the ends of the parking lot, so please join them at the ends of the parking lot until emergency responders arrive and give us further instructions. Thank you very much and enjoy the meeting.

CHAIR GARCIA: Thank you very much. We will now hear public comments. First, Brandon Johnson. Please state your name for the record, and if you're here in a representative capacity, please

tell us, sir, who you represent.

MR. JOHNSON: Good morning. Thank you for allowing me to be here. First, let me say I apologize to my mom, who is watching live. I did not give her a fair warning until three minutes ago. I am here because it was brought to my attention that you-all are doing something amazing in terms of Relay for Life.

I don't have time to give you the full story, but I'll give you a brief of it. Junior year in high school, my grandmother was informed that my aunt had breast cancer. And because, at the time, I was taking FCAT, I was not informed until weeks later.

That took our family down a long line of tests, biopsies, chemotherapy, radiation, ultimately, remission, which we're excited about, and then, ultimately, in my freshman year of college at Florida A&M University, the cancer returned for my aunt.

The reason why I'm so passionate about Relay for Life, and why I'm so excited to be here to talk to you about it and your support about it, is because on April 17th, 2015, that was the last thing I could do for my aunt. As a senator at

Florida A&M University in student government, I held Relay for Life on the campus of Florida A&M University, and on April 17th, I stood on a platform and talked about her story. Eleven days later, my aunt transitioned from cancer.

And so when I talk about Relay for Life, it's from a real personal place. Thank you-all so much for bringing that back to this area. Those funds are so needed, and, particularly, your policy last year when it comes to indemnity payments, topping all that off with those who qualify, and the short-term disability.

As somebody who has been a recipient through my aunt, and our family dealing with that and the financial loss of that, that is a huge stress relief for those who, ultimately, are at the hands and needs of that family who is going through that. So thank you-all so much for that. Again, it's well needed, and I look forward to supporting any way that I can, and thank you-all so much for your time today.

CHAIR GARCIA: Well, Mr. Johnson, thank you for sharing your personal story today, and thank you for your public comment.

Next, Ernest DuBose, and please state your

name for the record, and if you're here in a representative capacity, sir, please tell us who you represent.

MR. DUBOSE: Good morning to the Board. Thank you for allowing me to be here to speak. And I'm the CEO of DuCon, and DuCon Plumbing. We're a local regional business, general contractor, and plumbing company. I'm here to speak on behalf of the efforts for local businesses. In particular, doing business with the District. I just want to speak to the impact of providing opportunities and contracts to local and regional businesses, small businesses; that is, the impact not only on those businesses but the impact to the community.

What it does, particularly in our industry now with the lack of -- with the baby boomers retiring and shutting down businesses, it provides work force development within the community. It provides opportunity to future entrepreneurs. It provides incentive for young people to enter the trades and enter entrepreneurship, which we're really lacking now.

And so what we determined, we've done local impact projects throughout the state of Florida, particularly, Central Florida, and what we found is

when we put an emphasis on local, small business contracts and local work force hiring is, number one, it uplifts the community as a whole. Number two, it provides training and work force opportunities for the local work force.

It provides us incentives to go into -- and opportunities to go into the middle schools and the high schools and incentivize and promote these projects that promote these opportunities to young people, which is what our industry is in dire need of doing now.

It also instills a sense of pride,

particularly, with district and public entity

projects. When people work on those projects

within those communities, we found that those

facilities, those properties, are better

maintained, they're better used, and there's more

pride within those facilities and properties.

So I'm here again just to speak on behalf of my companies and behalf of other local small businesses that we're thankful for initiatives to focus on small and local businesses, and we appreciate any opportunities in the -- in the future. Thank you.

CHAIR GARCIA: Mr. DuBose, thank you for your

comments. And, you know, as a public agency, we have constituents and constituent issues, and one of them is that we are here to serve the local economy, and we're here to give opportunities to businesses and entrepreneurs like Mr. DuBose, and this Board is deeply grateful to Mr. Gilzean for opening up the District to more small businesses because for a long time the District was closed to people like Mr. DuBose and entrepreneurs like him.

And so we greatly appreciate your comments.

Thank you for being here, and thank you, again,

Mr. Gilzean, for opening up the District to

businesses like Mr. DuBose's.

Next, Michael Young. Mr. Young, please state your name for the record, and if you're here in a representative capacity, please tell us who you represent.

MR. YOUNG: Good morning to the Board and all those in attendance. My name is Michael D. Young, president and CEO of ACY Contractors, established in 2004. I will piggyback on the words shared by my friend, and I also say spiritual brother, Ernie DuBose. We are commercial general contractors. We have experience in K through 12, higher ed, aviation, health care, institutional office, and

entertainment.

As a former board member of the

African-American Chamber of Commerce of Central

Florida, and a current board member of the National

Association of Minority Contractors of Central

Florida, I believe that we all must be involved

with improving our communities. I'm a proud

graduate of the University of Florida.

ATTENDEES: Go Gators.

MR. YOUNG: And the 2018 number one ranked fastest growing Gator alumni. After experiencing rapid growth leading up to the devastating impacts from the pandemic, I decided to forge a new path for my business. I wanted to work with those that wanted to work with me.

So I'm itching to create my own opportunities when others are reluctant to create opportunities for me. I decided to create a mentorship program to teach other contractors how to win million-dollar contracts because others were reluctant to. We need those that will honor fairness in a mutually beneficial relationship.

There's a publishing out there I suggest you look at: The Racial Wealth Divide, published by Prosperity Now in January 2023. It illustrates the

economic disparities in black and brown communities. We attribute our growth, ACY, to, first, God, to strategy, perseverance, but most significantly, we attribute our success to the opportunities and programs that were intentionally provided to give an open door, whether through mentorship or diversity initiatives.

So could we have grown to be ranked as the number one fastest growing Gator alumni without these programs? Maybe, but it would have taken twice as long.

So I ask this Board to consider ways to increase opportunities for contracts for folks like me so I can continue to do my part with stimulating economic change in our community. Thank you.

CHAIR GARCIA: Mr. Young, thank you for your comments, and in terms of the Board's initiatives to open the door, as you said, to opportunities like your businesses and Mr. DuBose, that's why we hired Mr. Gilzean, and he's done just that, and we're very proud of that. So thank you for your comments.

Debie McDonald. Good morning, Debie. Welcome back. We all know who you are, but for those who are here maybe for the first time, please state

your name for the record.

MS. MCDONALD: Good morning, my name is Debie McDonald -- one second, I came up fast. I thought I was number 12. I see on the agenda you have the proclamation for the American Cancer Society and the Relay for Life, which is one of my favorite things in the world for people that are going through what they are.

I wanted to share a story today about a little girl named Annabelle. On January 4th, Sophie and Blake took their daughter to Epcot to see Anna and Elsa. She was a huge part of their daughter's life, and a huge part of her world.

Annabelle -- Annabelle had been struggling with Down syndrome and deafness since birth and her leukemia had come back. Although, the queue to see the princesses in Norway was very long, Anna and Elsa, the Disney cast members, shut it down and shared a special time privately with Annabelle as whispers went down the long line of guests. And they all immediately understood that this was important.

As they said good-bye to this sweet girl, Elsa pulled the mom in and whispered thanking the parents for letting her love them and letting them

love on Annabelle in return. That's what cast members do without hesitation or pause, they give magic.

Whatever you are envisioning Disney to be, it is not. What you are fighting is simply wrong. I ask you, again, to look at the joy and the love these cast members give every day without hesitation and stop your fight with Reedy Creek and Disney and our surrounding communities.

Nine days after the Disney cast members, Elsa and Anna, made a special memory for Annabelle, on January 13th, 2004 -- '24, just 11 days ago, at the sweet age of seven, Annabelle left this earth, and her beloved family began planning her memorial service. The song her daddy chose to accompany the ceremony was from Dumbo called, "Baby of Mine."

"Baby of mine, don't you cry, baby of mine, dry your eyes. Rest your head close to my heart, never depart, baby of mine. Little one when you play don't you mind what they say, let those eyes sparkle and shine, never a tear, baby of mine."

We live in a beautiful world that we have the opportunity to give to others and to change lives.

At its core that's what I see with Disney and Reedy Creek cast members and employees: giving, caring,

and making a difference to little girls and boys all over the world.

To the Central Florida Tourism Oversight

Board, I ask you, again, to reconsider dismantling
this fine organization, and in the words of one
strong Princess Elsa, let it go. Thank you.

CHAIR GARCIA: Debie, thank you for sharing that very sweet story and God bless that little girl and God bless those cast members that you referred to. Thank you, again, for those public comments.

Next, Annette Khaled. I probably pronounced that the wrong way, and I apologize, but please state your name for the record, and tell us if you're here in a representative capacity.

DR. KHALED: I'm kind of short here. It's an honor to be here today. My name is Annette Khaled. I'm a professor at UCF. I'm also a cancer researcher, and it's really important for me to tell you a little bit about why I'm a cancer researcher.

And some facts you may not be aware of.

You've heard personal stories, but did you know
that one in two individuals in the U.S. may be
affected by cancer? At the same time, 90 percent

of cancer drugs fail, so you have those two facts that, you know, we have to deal with. And that's what we do in our research labs. I head the cancer research division in the Burnett School of Biomedical Sciences. I'm based at Lake Nona, and that's where I have my research lab, and we've been working for many years to develop new drugs and new therapeutics.

So I'm here today because the Relay for Life is very important to bring awareness to the things that we do in the research world because it's not just, you know, having the money to do the research, it's letting people know what we do and why we do it.

So that's why I'm here today just to thank you-all for what you're doing, to appreciate that the District is looking at the Relay for Life, and to let you know that we're working really hard at UCF in all our cancer research labs. I had 11 different cancer researchers, and we're developing new treatments and new drugs, and, hopefully, we'll start to make a dent in those statistics that I just mentioned a few minutes ago. Thank you very much for your attention.

CHAIR GARCIA: Well, professor, thank you for

your comments. I imagine how busy you are, and the Board is deeply grateful for your taking time out of your busy day to come here and express your gratitude for that. Thank you so much, professor.

Next, Marjorie Gorman (sic). Please state your name for the record, and if you're here in a representative capacity, please tell us who you represent this morning.

MS. GUZMAN: Good morning. I'm going to read my notes here. Good morning, I'm Marjorie Guzman, the owner and CEO of Topaz Clinical Research, a service-disabled, veteran-owned business located in Apopka, Florida.

At Topaz Clinical Research, we contract with pharmaceutical companies to conduct clinical trials. Our trials range from pediatric to geriatric, and we work with several physicians in many therapeutic areas throughout Central Florida.

Our daily goal is to educate physicians and patients on the importance of clinical research and how we can be an addition and an alternative to health care.

Additionally, we are contracting with an out-of-state company to provide physical exams for the Department of Defense employees at our clinic,

and we're interested in growing this part of our business.

I come before you today to give praise to Mr. Gilzean, his open door policy. Mr. Gilzean presented last week, Thursday, at the Apopka Chamber -- Chamber of Commerce on his new policies to assist small businesses and veteran-owned businesses. After his presentation, I introduced myself to him, and I described the contract work that we were performing at Topaz Clinical Research, and Mr. Gilzean immediately invited me to meet with him at his office that same afternoon.

Mr. Gilzean added me to his busy schedule and introduced me to team members. He made many phone calls and literally brainstormed with me for over an hour on potential health care opportunities for us.

Mr. Gilzean has been in close contact with me since then, and his team has called me, emailed me, connected with me, and, you know, contacted -- you know, connect me with other members. He has been very supportive -- been very supportive and has truly opened his doors to many possible opportunities for us.

Mr. Gilzean has been very welcoming, and I

encourage other entrepreneurs to reach out to the Central Florida Tourism Oversight District, and I'm very excited to grow my business and to provide for the needs of our community through education, employment, and entrepreneurship with Mr. Gilzean by our side. Thank you.

CHAIR GARCIA: Well, thank you. Those are powerful comments, and we're anxious to see you grow your business and grow it here in the District.

MS. GUZMAN: Thank you.

CHAIR GARCIA: Thanks, again.

Next, Chris Wills. Chris, state your full name for the record and tell us here who you -- tell us who you represent. And welcome -- welcome back, Chris.

MR. WILLS: Thank you very much, Chairman, and I also want to thank Debie for sharing that amazingly heartwarming story, and our prayers go out to that family.

As has become a tradition, I have some documents to present to the Board. I would appreciate it if they can be passed out, but I'll describe them anyways.

So my name is Chris Wills. I'm here on behalf

of Disney Defenders, which is the political action committee, that is working to amend Florida's constitution to restore Reedy Creek and to prohibit political retaliation. And thank you for passing those out. I appreciate it.

I'm here before you for -- to discuss the two documents that are being handed out to you-all.

The first reason for me coming before you-all -- I did present five. I'm sorry, I don't know why --

MS. ZIEGLER: It's okay.

MR. WILLS: Anyways, the first document is related to what everybody across the state of Florida is talking about, which is our governor exiting the presidential campaign. And why that's pertinent to this Board is because, as you'll see in the first document that I presented to you-all, in the aggregate of polling, Governor DeSantis' polling numbers began a precipitous drop literally the day he signed the law that created this Board and retaliated against Disney.

And I think it's important for Governor

DeSantis and everybody on this Board to recognize that, that the American public, and certainly Floridians across the state, are disgusted with what has happened over the past year, and they're

very concerned about the precedent that's being set for political retaliation.

I do want to report, and for the members of the press, that Governor DeSantis has been very successful in one thing, and that's re-writing history. He has changed the narrative because we are coming across a lot of Floridians that believe that he has won in this issue when there is a federal lawsuit, a state lawsuit pending, but he continues to repeat that he beat Disney. This is long but over, especially, before we, the citizens of the United States and the State of Florida, have our say when we amend the constitution.

And then, lastly, I wanted to present to you-all -- I know that you-all went through a process to re-brand Reedy Creek, as you have the map up there -- oh, you did change it to Central Florida Tourism Oversight District, but what it has come to symbolize to so many here in Florida and across the country is what we put together in this new logo for you-all, right.

So you-all designed that logo. We're proposing that this should be adopted as your new logo, and that the Board should go by the corrupt failure tyrannical overreach district because that

is -- that is what we are hearing from Floridians, and why it's urgent that everyone go online to disneydefenders.com, sign our petitions so that we can undo this, and we can get back to this District being run in the spectacular way that it was run prior to this chaos and corruption. So thank you very much.

CHAIR GARCIA: Okay. Chris, thank you very much for your public comments.

MR. WILLS: Thank you, Mr. Chairman.

CHAIR GARCIA: And next, Nicholas Maldonado.

Please state your name for the record, and if
you're here in a representative capacity, tell
us -- tell us who you represent, sir.

MR. MALDONADO: So to the Board and to the Chair, thank you so much for having me speak today. So my name is Nicholas Maldonado, and I'm a current Walt Disney World cast member. So I've been with the company since 2018, and so since moving here to Florida from Southern California, where I transferred out of Disneyland to Walt Disney World.

It's been a stressful move, but I'm here, and so I'm loving what everything that Florida has offered. But what has set me back in working with the company, and hearing Debie's comments, and to

Annabelle, she's in my thoughts and prayers. But it has -- that's what we, as cast members, do every single day. We bring the magic every day. And we bring magic to all backgrounds, all walks of life, sexual orientations, to all families that come through our gates, we welcome them with open arms, treating them as if they are our own family here at the company.

But with this District and what Ron DeSantis has done, and, "Don't Say DeSantis," I was one of the ones to have participated in the Disney walkout, and what I'm seeing what's coming on this Board is nothing but chaos and corruption. And what they're trying to brand the company as is just diminishing what Disney achieves and what they have achieved with Reedy Creek.

And I stand with Disney Defenders, and I stand with Chris, and I stand with all those elected officials that are trying to bring back Reedy Creek and bring back the Board that has stood with Disney, that has stood to bringing that magic across the property, and -- but what Ron DeSantis has been doing, the reason why he's down in the poll numbers is because of what he has done to diminish Disney and to -- and what Disney has done

is brought so many jobs to the state of Florida, and I think that's what this Board has lost sight of. Thank you.

CHAIR GARCIA: And thank you for the good work that you do as a cast member in the District and the magic that you bring to the District. That's an important function, and thank you for your public comments, sir.

Next -- that concludes public comments

today -- is the consent agenda. Is there a motion?

MR. AUNGST: Move to approve the consent

CHAIR GARCIA: Is there a second?

CHAIR GARCIA: All -- any discussion? All in favor, indicate by saying aye.

THE BOARD: Ave.

MR. PERI: Second.

agenda.

CHAIR GARCIA: Any oppose? Let the record reflect the motion passes unanimously. We will now move to reports, and, first, management report, Mr. Gilzean.

MR. GILZEAN: First, I would like to thank

Jennifer Johnson, the District's permit tech lead

for being a driving force in successfully bringing

Relay for Life of Lake Buena Vista to the Central

Florida Tourism Oversight District after a four-year absence. Jennifer serves as the Central Florida and North Florida area lead and is the point person within the District.

Earlier this month, I was honored to attend the first lap at CFTOD's Maxwell Field with Jennifer, Yamile Rivera, and Ms. Susan Shaw, who are all here with us today, and you will hear from them shortly.

This year's theme is called "homecoming." The District is expected to support these efforts, and I applaud again Ms. Johnson, who is actually a cancer survivor herself, for her dedication to our community. Over 600,000 individuals die from cancer each and every year here in the United States. This number should be zero, and Relay for Life of Lake Buena Vista and the Central Florida community will make a dent in that number.

Before they discuss the Relay for Life of Lake Buena Vista with us, I would like to formally introduce Ms. Rivera and Ms. Shaw. Ms. Yamile has volunteered with the American Cancer Society for over 24 years. She serves as the National Making Strides Against Breast Cancer volunteer lead and is also the co-lead with Ms. Johnson.

Finally, I'd like to introduce Ms. Susan Shaw, executive director of the American Cancer Society. Susan, thank you for being here with us. Together this dream team has made an impact within our region and beyond. Thank you for coming to discuss Relay for Life. Come join -- if you guys can join us at the podium and do your presentation.

MS. JOHNSON: Good morning. I'm Jennifer

Johnson. Thank you so much for the opportunity to

be here today. I had this memorized, but now I

don't remember anything, so forgive me as I read

from my little card I made.

We are very grateful for the opportunity to bring Relay back to the District. It was a dream that we've shared ever since COVID kind of shut it all down. So we're very excited for the opportunity and grateful to Glen and the Board and everyone for allowing this to happen and participating and supporting. The support so far is overwhelming. Today I -- all these surprises I didn't know were going to be here, so I'm so excited.

Relay for Life is a community event where participants can unite to celebrate survivors, remember loved ones we've lost. Also, fight back

against this disease that's touched everyone. The District is making it possible for this community to come back to the track here, and we join together with the other members of our community to make a difference towards cancer.

Through our teamwork, our community support and fundraising, we will be able to help fund more research and patient support services that help provide rides, and Susan is going to share in a few minutes some other things that our money that we raise here within the District is going to contribute to for this cause.

These -- sorry. Together we're going to bring hope and healing hopefully to the community and to everyone touched by cancer. So, at this time, I'm going to turn it over to Susan so she can share some things with you.

MS. SHAW: Good morning. Thank you, Jennifer, and thank you to the Board, the District, and to Glen, and, as I mentioned, to Jennifer. I am Susan Shaw. I'm the senior executive director for North and Central Florida for the American Cancer Society. I've been with the society for 12 years, and I'm proud to say and support the work that we do. At the society, our mission is to end cancer

for everyone as we know it.

How do we do that? Through a variety of things. One of the ways is the impact through the communities. Relay for Life being one of those events. Relay for Life has been around a very long time. Last year alone nationwide Relay for Life raised \$61 million in the fight against cancer, and that's because of communities such as yourself.

Bringing the community together to fight, to create awareness, raise awareness, to educate, and to raise funds. We want to ensure at the American Cancer Society that everyone has the opportunity to treat, protect, survive cancer.

This year alone you'll be surprised to hear that over two million cases will be diagnosed of cancer. Relay is one of the ways that we bring hope, as Jennifer mentioned, to the community.

So I thank you for your continued support and look forward to celebrating and walking the track with all of you.

MS. RIVERA: Hi, everyone, I'm Yamile Rivera, and I'd like to thank you all for your support. It has been, like Jennifer said, overwhelming. One of the reasons -- I think the most important reason I need to share today is my why, and my why is my mom

got diagnosed about 15 years ago with mantle cell lymphoma. And when we went to Moffitt Center to get her -- start her diagnosis treatment, she was told she only had nine months to live.

So my mom being the spunky, Hispanic, Latina that she is said, no way, we have to fight this, and I immediately -- I had been a volunteer for the American Cancer Society. It's the first time anyone in my family had been diagnosed.

And so I clung to cancer.org. If you don't have that on your phone, please put it on there. It's going to give you relief when anybody asks you what to do when you hear those words. And we went to Moffitt Center and immediately started treatment, and her oncologist said had it not been for the research that had been done by the American Cancer Society, and the funding they had received at Moffitt from that treatment, my mom would not have survived, and she lived with us for ten whole years, so I got to spoil her for ten years.

So I feel it's my duty to continue to support the American Cancer Society because I know it works. So we ask you for your support, and how you support is not only in money, but coming out on April 27th to our track and joining us. And if you

can flip that slide, I want us to see what this district has done for the American Cancer Society.

When we had our very first walk in 2007, we raised \$37,000, and that was just the hotels in this community. Then we reached out, and we went all the way up to 133,000 in 2016, and even during COVID year, we raised \$54,000. And that was stuff -- doing bake sales in our home and delivering lasagnas to people just so that we could continue the fight.

So we really appreciate that you're bringing this back. As we said, it's our homecoming. So we appreciate your support with team -- sign up a team. Sign up -- you can be a virtual team if you can't walk the track with us that day, but that's how you support us, and get us sponsors. We need sponsors that will help us in the fight. So we appreciate your time today, and I expect all of you on the track on April 27th.

CHAIR GARCIA: Well, thank you to the three of y'all. On behalf of this Board, I want to thank all of you for all of your efforts in what you're doing to fight cancer. And, Mr. Gilzean, thank you for your initiative to revive this effort here in the District, and we'll be there in April to help

you with respect to this event. Thanks, again.

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MR. GILZEAN: Mr. Chairman, before I go back and finish my -- and members of the Board, before I finish my report, what I love about this program, and I love about Ms. Yamile's story, but what's good about this, it brings in not only our employees, it brings in the hotels' employees, it brings everyone together, and one of the things I've been sharing across the District, and to anyone that would listen, is that I'm very optimistic about 2024 due to the fact that -- and now I'm jumping ahead, but due to the fact that this is one way of us building that community and going forward, and I see it each and every day. What's awesome today is now you guys are getting to see it, too, so that's awesome.

All right. So after I paid some bills, back to my regular scheduled program. Thank you for your efforts in bringing Relay back to Central Florida. I look forward to participating with this District all star team.

Let's see. In an ongoing effort to enhance our employees' wellbeing, and to help reduce the stress caused by cancer, in 2023, the District implemented a new employee benefit to provide all

full-time employees with short-term disabilities diagnosed with one of the 25 -- 21 qualifying cancers listed in Statute 112.1816. Employees can apply for short-term disability insurance. If approved, the District will cover the difference in their weekly pay.

After the three-month short-term disability, employees may apply for long-term disability insurance, and, if approved, the District will cover the difference, as well. Knowing the impacts of cancer and the effects it has not only on those diagnosed, their families, co-workers, and even the larger community, my administration has made it -- the wellbeing of our employees a top priority in 2024.

Additionally, by prioritizing work/life balance our employees deserve will translate to providing excellent services to all taxpayers resulting in a seamless experience for the millions of visitors who come to the District to enjoy.

As District administrator, I am proud to have the Central Florida Tourism Oversight District hosting Relay for Life of Lake Buena Vista at Maxwell Field, and I invite all of our taxpayers, operating participants, CFTOD employees, and the

Central Florida community at large to come and take part in this homecoming event.

Now I'd like to segue into the recognition of our team members who have shown their continued excellence in dedication to our operation over the last two months. These team members have gone beyond the call of duty, and they're a large part of why this is known for seamless service and excellence.

Starting with Ms. Ella Hickey from our building and safety department. Ella has been instrument -- instrumental in helping coordinate our EPCOT building code update. This diligent task requires Ella to work with our vendors and external partners to complete every aspect accurately.

Our EPCOT building codes are renowned for the detailed specs and requirements. Along with this duty, Ella was instrumental in maintaining the Accela programming and permitting software the District utilizes. Ella has been invited to be a program presenter at various Accela conferences and presented at the Building Officials Association of Florida. Ella has played a critical role in supporting the building and safety team, allowing it to maintain the high operational readiness for

which the department is known for. Joey, please join us at the podium, who is Ella's manager, who would like to say a few words. Joey, Joey.

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MR. RODRIGUEZ: Thank you, Glen, and Board So if anyone knows anything about Ella, Ella has been here roughly about 22 years, and nothing happens in our department that Ella doesn't touch or have a part in. And she makes the department run seamlessly. But one thing that she does on top of everything else is -- our permitting program is the lifeline of what we do as building and safety team, and Ella is one of the few people in the nation that is a Accela systems administrator for the civic platform for the permitting system, and you have to have at least three years of experience in that program in order to obtain the certification, and Ella has over ten years of experience just in that area alone.

So where we just had a major upgrade recently, there's things that we have to re-program or change and adjust in order for us to work -- use daily, the internal customers and the external customers, and having Ella in-house just makes it seamless, and it allows us to use it efficiently and effectively without any downtime.

So we appreciate that, and we would not be able to -- if she was not here, we would have to put in a work order, wait for someone, you know, to come respond, make the changes that we need that are necessary. But as Glen mentioned, Ella has been requested to travel all over the United States to present on behalf of the cutting edge that the District does here, as far as our permitting, and -- because we lead a lot of the online permitting systems that we have, and so she's been asked to travel to multiple states around the United States to present on behalf of the District and what we do here and how we do it.

So it's an honor to have Ella here, and thanks for everything.

MR. GILZEAN: All right. So now this is the time in the program where we have to do a big photo op and check presentation. So come on, Board members; come on, Ms. Ella. Let's move this around. Congratulations.

MS. HICKEY: Thank you.

(Applause.)

MR. GILZEAN: I'm sorry for butchering your last name.

MS. HICKEY: That's okay.

(Photograph taken.)

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MS. ZIEGLER: Congratulations.

All right. Next I would like to MR. GILZEAN: recognize Lance Kochen from our fleet team. was critical in serving one of our emergency response vehicles working continuously alongside with the fire department and the manufacturer team to resolve this issue. Working late into the evening, Lance fixed the vehicle allowing a special event to continue as scheduled. This is not the first time he's gone up and beyond for the District or for the fire department ensuring a seamless experience for guests to experience daily. Acting fire chief would like to come up and say a couple words. Come on, Chief.

MR. FERRARI: Good morning, Mr. Gilzean,
Chairman Garcia, members of the Board. I'm Eric
Ferrari, the acting fire chief. The fire
department proudly delivers world-class service
with our world-class personnel day in and day out,
it -- but we can't do that without outstanding
internal support. We have incredibly complex
systems internally and rely on information
technology and their support. Our facilities where
we house our firefighting staff, it becomes their

home, require maintenance, and our maintenance department, facilities department, it provides world-class service to us so that we can deliver service.

And then there's our fleet department and
Lance Kochen. Lance and I have a bat phone to each
other, so when he gets a call from the fire chief,
he knows it's serious. But on this particular day
that warranted this award, we had our
million-dollar fire truck -- our bucket truck, our
aerial apparatus on stage for a guest -- I'm sorry,
not a guest, a cast member that was -- had taken a
fall, and we needed to set up a bucket truck to do
a high point, which is basically tie some rope to
the bottom of the bucket, and we hoist someone out
of a vault who had fallen down a vault.

Great operation, it was seamless, right? The guest -- I'm sorry, the cast member made a full recovery, but our bucket truck got stuck in the air. It's an incredibly complex vehicle, lots of sensors to keep us in a safe operating zone because it can go all kinds of distances and all kinds of angles.

But on this particular day, it decided it didn't want to come down, and it was on stage. And

so -- and we had -- Disney had alerted us there was a nighttime event scheduled for this particular area, so pressure was on. We called the manufacturer. They came out. We couldn't bed the truck. And we had Lance out there, and Lance stayed into the evening, crawling under that truck, doing all kinds of things that he does and knows best; that he is a master at his craft, and was able to bed the truck, and we were able to get the truck successfully off stage. It ended up being a computer issue. I like the days of manual hydraulic levers but can't fight -- can't fight technology.

So he is -- this award was well deserved because he really got us out of a bind, and he goes above and beyond consistently day by day to keep our fleet running, our frontline fire and rescue apparatus, especially during the demands of the system during the summer, when we experience more technical issues, and he's on-site to get us back up and running. Thank you.

(Applause.)

MR. GILZEAN: Congratulations.

(Photograph taken.)

MR. GILZEAN: All right. Continuing the

recognition of our employees, I would like to also thank Dwight Sweeting from our building and safety team. Dwight continuously excels in meeting the needs of our customers. Recently, Dwight answered 50 calls within two days, and by doing so, his department was able to service each call that came in while ensuring there was no delays in repairing or installing critical systems allowing for contractors to continue to work without losing time or productivity.

Joey, come back up to give a couple words about Dwight.

MR. RODRIGUEZ: Thank you, again, Glen, and the Board. so Dwight has been a member of our department for about six and a half years now. He came to us in September of 2017, and Dwight works for one of our -- we're the only group in our department that is 24/7. There's always someone from their team that's here.

Now, during the -- there was a week in

November of '23, last year, that every one of

Dwight's team members got sick and were unable to

work. And so Dwight worked almost every shift for

two days straight in order to keep everything going

for the District. And so it was just -- it was

extremely above and beyond because Dwight is a family man with four kids at home, and -- but he's dedicated to making sure that we at the District provide the highest service we can. So we appreciate Dwight's effort, and we just wanted to make sure we recognized him for that effort. Thank you, Dwight.

(Applause.)

MR. GILZEAN: Congratulations.

MR. SWEETING: Thank you so much.

(Photograph taken.)

MS. ZIEGLER: Congratulations.

MR. GILZEAN: All right. Last but not least, I'd like to thank Sandra Trombly, our construction project administrator. Sandra has constantly gone up and beyond her job duties. Sandra has exceeded her current employment role's expectation and to team up with her supervisor to maintain the progress of the environmental science addition project.

In addition, she has been instrumental in establishing the creation of the standard uniform filing matrix for all construction management files on our network drive. These tasks are a huge lift and well done, Sandra. Sandra is not here, but

Craig will say a couple of words for her. Craig, where are you at? Come on, Craig.

MR. SANDT: Good morning, Glen, Mr. Chairman, members of the Board. I recommended Sandra, Sandy, Trombly for this excellence award due to her willingness to consistently go above and beyond her job duties, as Mr. Gilzean said.

Her current role as construction project administrator is a catalyst for construction management department's quality control and financial oversight. Over the last year, Sandy has worked extremely hard, again, as Mr. Gilzean stated, to create a uniform filing matrix. So we have currently construction management software and then we also kind of mirror the file structure for that software into our own end drive records, too, which makes it easier -- a lot easier to -- to pull data out of it after projects are done archiving and whatnot.

Due to a major vacancy in the CM team's staffing, Sandy has stepped up her current role, helped me to day-by-day project management over our environmental services facility, which is a beautiful facility when it's done. She's been very helpful in that role, helped us succeed as a

department and construction management team.

Again, her efforts were very valuable, oversight and cost savings to all the District, and construction management team and making us successful, too. Her work ethic is amazing. She's always one to come in early, work late. Sometimes I have to kick her out of the office. Never complaining about the amount of hours she puts in to make our construction management team successful. I apologize that she cannot be here, but she's very grateful for the award and consideration. Thank you very much.

(Applause.)

MR. GILZEAN: Mr. Chairman, members of the Board, there's a lot happening at the District. Our teams are dedicated to provide an excellent customer service while finding innovative ways to improve doing business as a government. We have upgraded systems and launched a massive effort to procure local services and goods, and our re-branding effort continues to move forward.

In a collaborative effort with acting chief fire -- Chief Ferrari, and the entire fire department, we have completed the re-branding process for the fire department patch, and we'll be

unveiling the new department patch at a press conference located at fire station one tomorrow at 10:30.

I am truly proud to lead this incredible organization reaching excellence in innovation.

2024 is going to be a monumental year for the District. I am excited daily about the opportunity each one of our employees has to leave a generational change behind. I want to thank our team members for their dedication throughout the transition, and I look forward to the year ahead of us.

As I begin to wrap up, I would like to mention that we have included in the Board package, is our semi-annual easement report. This report identifies the easements of a routine nature that were executed for the time period of August through December '23. This reporting is provided as required under Resolution 565.

Next, I want to update you on our procurement outreach efforts. As you heard earlier, I was honored to address the Lake Nona Chamber of Commerce earlier this month to discuss the BuyLocal Now initiative. I also discussed the initiative at the Florida Economic Consortium's State of Florida,

Emerging Market Townhall -- that's a tongue

twister -- where I discussed contract opportunities

and the vision for the District's BuyLocal Now

program. Thank you to Ms. Candy Cole and

Commissioner Rod Love, respectfully, for their

invitations to speak to their members.

Our procurement team is hard at work ensuring local businesses, small and large, can bid on district contracts. The District that never sleeps is open for business, and through our BuyLocal Now initiative, we will continue to work diligently to save taxpayers money while providing contract opportunities to innovators and entrepreneurs headquartered in the Central Florida region.

Mr. Chairman, members of the Board, that concludes my manager's report.

CHAIR GARCIA: Thank you, Mr. Gilzean. We will move onto new business, and we'll get to hear from some more of our very capable team members here in the District present on a number of action items. So as to 8.1, contract number 6464, Mr. Gilzean, do you want to introduce your team member?

MR. GILZEAN: Yes, sir. I would like to bring up Ms. Chris Ferraro, the director of RCES.

MS. FERRARO: Good morning, Mr. Gilzean, chairman of the Board, and members of the Board. This morning I'm seeking approval for a contract for sodium hypochlorite, contract number C006464. This is essentially bleach that we use in numerous processes inside of the utility systems, and our treatment of wastewater, potable water and in our energy plants.

Partnering with District contracting personnel, we had a successful bid for this service and this goods. We began the bidding process in October. We had three bidders for this service, and we are proposing and seeking Board approval for a three-year contract for a sodium hypochlorite supply with Odyssey Manufacturing Company. They are located in Tampa, Florida. The total amount of the contract is \$2,909,724.54. They are the low responsive and responsible bidder for this service.

So we have a couple of slides. Now we're just going to talk a little bit more about the use of this product in the utility systems of the District.

So it is used extensively in our water recovery, water resource recovery facility, which is our re-branding of the wastewater treatment

plant. It's a 20 million gallon per day plant that treats 4 billion gallons of wastewater each year. The sodium hypochlorite is also used in our potable drinking water system that produces 6 billion gallons of drinking water each year.

Next slide. These are just some of the storage facilities. We're very cautious and safe as we take delivery of this product from our vendors. You can see that the tanks are -- they're a double-wall tank, and they're inside of a containment system just to make sure we're safeguarding the environment.

This is another example of the tanks at the wastewater treatment plant. And our final slide shows some of the storage containers that are at our chiller plants and energy plant facilities where this is used in the treatment and cleansing of our cooling towers.

So with the Board's approval today, we are seeking approval for this item. It will be funded through multiple accounts for the corresponding utilities and routine operating expense. The volume of this product used each year is about 640,000 thousand gallons, and for our full fiscal year basis, it's about a million dollars per year.

CHAIR GARCIA: Okay. Thank you for that report. Are there any questions from my fellow Board members? Hearing none, is there a motion that we approve this contract?

MR. AUNGST: Move to approve agenda item 8.1.
MS. ZIEGLER: Second.

CHAIR GARCIA: All -- any further discussion?

Hearing none, all in favor, indicate by saying aye.

THE BOARD: Aye.

CHAIR GARCIA: Any oppose? Let the record reflect it passes unanimously, and thank you very much for that very comprehensive report.

MS. FERRARO: Thank you. I have one more. I think I'm next, as well. It is wastewater day for the utility system today for the Board's approval. We are seeking the approval of another contract for rehabilitation of the District's rapid infiltration basins over a three-year time frame for rehabilitation of 12 of those rapid infiltration basins.

Rapid infiltration basins are used to recharge the Florida aquifer. They are on the western side of the District's property located along SR 429.

They -- we provide from our wastewater treatment facility reclaimed water, which is naturally

filtered back to the aquifer and recharges.

The rehabilitation work includes rehabilitation of the liner, a natural -- a synthetic geo-liner, and then the sand that's on top of those rehabilitation units.

This is a success story for our BuyLocal bidding process. Got to give a nod to build on Glen's -- the success of this program. We did go out for bid in October. We received two bids. We are proposing award to the lowest responsible and responsive bidder of Carr & Colliers, Inc., for an amount of \$825,700 for rehabilitation of 12 of the rapid infiltration basins, that we're going to do four per year.

And we have a little map of the infiltration basins. So if you're driving up 429, and you think to yourself, wow, what is that? These are -- they look like sand pits and sand traps as you come along. What's shown in green has already been rehabilitated, and what's shown in red is what's proposed in this contract. This does represent a savings of almost \$300,000 over the prior work that was done to rehabilitate these rapid infiltration basins. Unless there are any questions, that concludes my report.

CHAIR GARCIA: Well, that was a great report, too. Are there any questions from the Board?

MR. GILZEAN: Mr. Chairman, I apologize for interrupting, but as Chris mentioned, this was a responsible bidder that was part of the BuyLocal program, but what's really exciting is that they're headquartered right up the road in Apopka, Florida, where I had the opportunity to speak to the Apopka Chamber. So it just shows that this -- this collaboration on this project is really working, and it's really allowing us to be a good neighbor to our community. So thank you, sir.

CHAIR GARCIA: Mr. Gilzean, is this the first time that this company --

MR. GILZEAN: Yes, sir.

CHAIR GARCIA: So they've never done work in the District?

MR. GILZEAN: Never.

CHAIR GARCIA: And through the procurement process that you implemented for the District, they had an opportunity that not previously they would have had to work in the District.

MR. GILZEAN: That is correct. And I do have to give a shout out to our procurement team. They work really hard, and I'm really proud of them.

So, Tiffany, hat tip to you and your team.

CHAIR GARCIA: So you've heard at other meetings that we're not only experiencing significant savings from the new procurement program, that we're affording opportunities to local businesses that never had an opportunity to work with the District before, so it's a win-win for us, a wonderful thing.

Next --

MR. GILZEAN: Motion. Motion.

CHAIR GARCIA: Oh, yeah, that's right.

MR. BARAKAT: Mr. Chair, I will -- I'll motion.

CHAIR GARCIA: Okay. Thank you.

MR. AUNGST: Second.

CHAIR GARCIA: Yeah. Any further discussion? Hearing none, all in favor, indicate by saying aye.

THE BOARD: Aye.

CHAIR GARCIA: Any oppose? Let the record reflect that passes unanimously. Thank you very much for your reports.

Next, Mr. Gilzean.

MR. GILZEAN: At this time, I would like to bring up Mr. Ray Crooks, who is the director of utility business affairs.

MR. CROOKS: Mr. Chairman, members of the Board. Good morning, Mr. Gilzean, as well. I'm here this morning because one of the critical contracts that the District uses to bring natural gas to this property to allow you to supply your customers with natural gas needs to be updated. The District has had these agreements in place with the Florida Gas Transmission Company since the early '90s, and we have continually rolled over those agreements.

In a 2014 rate settlement, the District was granted -- the District and other shippers were granted the right to continue a ten-year rollover segment, and this is one of those ten-year rollovers. This is a vital asset for the District to provide natural gas services, so for us it's something that has to be done and should be done. It's to provide -- in providing natural gas services for the District, this particular segment of the agreement is a -- cost the District about \$300,000 a year of a total \$3 million of costs that we pay to Florida Gas Transmission Company.

I was hoping -- I was hoping the District would be able to filter through the presentation. There we go. There we go. Just to give you a

little bit of perspective of the pipeline situation that the District participates in. On this graphic, you will see four different pipelines available. The District participates in the blue -- the dark blue line, which is Florida Gas Transmission Company. Again, the District has been dealing with them and doing business with them since the early '90s, and they've been a great partner for us.

Next slide, please. The District has eight points that they can purchase and ship gas into the pipeline, and you see them there with the different arrow locations on the pipeline. The pipeline extends from southern Texas all the way down to Miami, so it services people along the -- shippers along that pipeline, roughly, about 5,000 different miles of pipe is what FGT has.

The District, again, has eight points, and we also have a ninth where you can buy at a hub price. And we tend not to do that because that's more pricey when you do it that way, but we have lots of flexibility.

Next slide, please. There we go. Next one.

MS. MILLS: That's it.

MR. CROOKS: Okay. Well, let me just

continue. Florida Gas Transmission Company has 5,300 miles of pipe. Again, it goes from south Texas all the way through to south Florida. It delivers about three BCF of gas per day, which is a lot of natural gas. Florida is natural gas dependent, and we have over 240 delivery points on the pipeline, which allows the District and other customers to buy gas and ship it and deliver it at their locations.

It has 50 interconnections with other pipelines, and it has also direct storage connections with other pipes should you decide that you wanted storage. The reason that we want to get this agreement put in place is because the ten-year rollover is a time-sensitive issue. Our contracts end pretty much in February of 2025, and I suspect your next question would be, Why are we dealing with this in 2024? That's a cadence that the pipeline company itself determines. We don't determine, as the customer, when FGT should update their contracts.

So this is a cadence that we have followed for 25-plus years, and FGT is going to continue doing it that way. So we need this approved such that we can basically have our ten-year rollover for the

next ten years, which would take us to 2035. And, suffice it to say, that this is one of two contracts that the District has, so there's going to be one coming to you later in the year, probably April or May this year, but the District needs to approve these to continue its gas business.

And, quite frankly, the things that also are important about this rollover is that there was an intervening rate case in 2022, and that rate case allowed us to get about a 10 percent rate decrease in our cost. So rolling over for another ten years is not only beneficial operationally, but it's also beneficial from a cost perspective.

So we're asking approval for you to rollover the ten-year agreement with Florida Gas

Transmission on behalf of the District, and do that on behalf of its customers, gas customers, and it also is a financial benefit to the District. So it's a good story all around, and I think it's something that we ought to do not just financially but strategically, as well.

CHAIR GARCIA: Well, Mr. Crooks, thank you for that report. Are there any questions from my fellow Board members?

Hearing none, is there a motion?

1 MR. PERI: So moved. CHAIR GARCIA: Is there a second? 2 MR. BARAKAT: Second. 3 CHAIR GARCIA: Any discussion? All in favor, 4 5 please indicate by saying aye. THE BOARD: 6 Aye. 7 CHAIR GARCIA: Please let the record reflect 8 the motion passes unanimously. Thank you, 9 Mr. Crooks. MR. GILZEAN: All right. 10 11 CHAIR GARCIA: Who is next, Mr. Gilzean? MR. GILZEAN: Last but not least, Ms. Chris is 12 back to close us out. 13 Thank you. My apologies but 14 MS. FERRARO: 15 we're still discussing wastewater. This is a three-part agenda item to set a budget for 16 rehabilitation of two duplex lift stations. 17 They're kind of a medium-sized lift station. 18 Seeking Board approval to set that budget at 19 20 \$3.25 million; seeking Board approval for \$250,000 in design and support services; and seeking Board 21 approval to award a contract for finishing design 22 23 services, mitigating construction service with CPH, 24 in the amount \$174,270.94. So we'll move into a little bit of 25

conversation about the details of the project.

This project does propose use of existing bond

funds from the 2021-1 taxable bond series, so it's

money the District already has in the bank that

we're proposing to use for this rehabilitation

project.

So, in total, the District owns 32 lift stations that convey wastewater from around the District's property to our wastewater treatment plant at the south service area. Two lift stations included in the scope of this project are lift station 46, which conveys wastewater from Port Orleans Resort. I hate to say this and take away any of the magic for anyone who's listening, but we do convey wastewater from some of our hotels and resorts. And also at lift station 59 that is at the Boardwalk Resort.

Those lift stations are about 30 years old. From a planning life span of those stations, we think about starting to look at them about 25 years, and we perform annual condition assessments and prioritize the areas that need rehabilitation. These two are on the top of our list.

We did begin work in this design in 2020. At that time, we envisioned rehabilitating in one year

for our lift stations. We did get an opinion, a probable cost, through our design process, and those costs were higher than anticipated. We did check with our peer utilities and found that it's following the trend, so we're proposing a reduction in scope for this particular project.

We will start with our two highest priority, complete design, split the bid package from four lift stations down to two, and then anticipating going out for bid, and those subsequent construction costs.

This is just a little bit of an example of the deterioration inside of those facilities. These are components that are inside our wet well and our riser and our valves. Some of them are proposed to come out -- come out of the below grade pits and come up above for the safety of folks working in those lift stations, and a number of the components just need replacement. It's a very caustic environment.

These are the locations of the two lift stations. The one on the left is lift station 59 at the Boardwalk Resort, Disney's Boardwalk Resort, and the one on the right is at Port Orleans Resort.

Just more pictures of degradation. Each lift

station has individual needs. You can see there's some corrosion on the riser piping and also some corrosion on the valves inside of the valve pits, and this is at lift station 46.

so there are three different items for Board approval. We always start asking for approval of the overall project budget before we start asking to spend parts of that budget. There are prior approvals that we've discussed. There were RCES soft costs approved in 2020 in the amount of \$50,000. We also had work done by CPH, which we are continuing. The original work done by CPH was done as a work authorization on a master services agreement that has expired. So we are continuing the work with CPH, and then moving forward we would be in our new procurement process, but we are asking to continue that work with CPH for efficiencies and economies of scale.

So our first item for Board approval this morning is to set the overall project budget at 3.25 million for phase one of our lift station rehabilitation project.

CHAIR GARCIA: Why don't you do the other two --

MS. FERRARO: Sure. Certainly, sir.

CHAIR GARCIA: -- and then we'll take them all at one time.

MS. FERRARO: The next item for consideration for the Board is to approve design and support services for RCES, not to exceed \$250,000 for phase one of the project. These are for services, inspection, field engineering services through construction and project closeout.

The third item for the Board's consideration is a contract award to the CHP in the amount of \$174,270.94 for additional design services and bidding and construction services for phase one of the project.

CHAIR GARCIA: So thank you for another very informative report. Are there any questions from my fellow Board members?

MR. AUNGST: Yes, Mr. Chair. Thank you, again, for that report. I just wanted to ask, whenever I see phase one, obviously, I understand that means there's going to be more. So do you have any kind of a guesstimate or estimate on how many phases, how many years, and what the total project looks like overall?

MS. FERRARO: Yes, sir. Well, for this, in particular, we split this into phase one and phase

two. As I mentioned before, we took two lift stations out of the scope of work just to kind of have a more reasonable dollar proposal.

So, generally, we continually assess the lift stations in the District. You'll see us coming to you for lift station approvals for multiple years. You know, there's 32 lift stations, and we did a lot of building and construction in the '80s, '90s, and 2000s, so now as they come of age -- I can get you a full number. I don't know that we've estimated the full scope, but it will be an ongoing story when we come in to talk to you about the needs and the wastewater collection systems of the District.

MR. AUNGST: And these are being prioritized based on need in terms of age and function?

MS. FERRARO: Correct.

MR. AUNGST: Okay. Very good. Thank you.

CHAIR GARCIA: Any other questions?

MR. BARAKAT: Mr. Chair, just a couple quick ones. So we -- we're, obviously, at the end of useful life. I'm sure we anticipate future growth. Basically, are we baking in sort of additional capacity, not just based on current need but assuming a certain amount of growth going forward?

MS. FERRARO: Yes, absolutely. We look at being able to support -- one of the reasons, I think, when we talked about why our rates are so competitive against our neighbors is we try to build so that we can support expansion within the current asset base, right, so we're not coming -- if there's an incremental load to be added, we don't have to make a multimillion dollar investment, so we're continually having that allowance and capacity to support growth.

MR. BARAKAT: Okay. Thank you. And I'll just say, I mean, one should never apologize for talking about clean water. It is, I think -- as an infrastructure guy, I think this is kind of magical to see how this all works behind the scenes. So I appreciate you sharing that and educating with the public, and I'm supportive. Thank you.

MS. FERRARO: Magical is a word we don't often hear, so thank you very much for that.

CHAIR GARCIA: Any other questions? Hearing none, is there a motion we approve these three items?

MR. AUNGST: Move to approve agenda 8.4 and subparts A through C.

CHAIR GARCIA: Is there a second?

MS. ZIEGLER: Second.

CHAIR GARCIA: Any further discussion?

Hearing none, all in favor, indicate by indicating aye.

THE BOARD: Aye.

CHAIR GARCIA: Let the record reflect the motion passes unanimously.

Thank you very much for your reports here today. And we'll then move to public hearings, specifically, Resolution 658. Mr. Langley.

MR. LANGLEY: Resolution No. 658, a resolution of the Central Florida Tourism Oversight District adopting a paid parental leave policy for District employees. This is a public hearing. We have a staff presentation followed by opportunity for anyone in the public that wishes to speak, they can. Thank you.

MR. GILZEAN: Okay. My administration has been working to ensure the District is a premiere workplace in Central Florida and beyond. Today we are announcing the parental leave policy that enables parents to take time off to make memories as new parents or as their family grows.

I want to know that these policies are not simple -- simply employee benefits, they are human

policies. Our employees requested this policy, and
I'm grateful to the District team for their
feedback and input throughout this process. As
Florida's First Lady, Casey DeSantis, said, "In
Florida, we believe family is everything."

My administration is committed to ensuring growth -- growing families have the time to spend with their loved ones. No two families are alike. The CFTOD parental leave policy assures its esteemed public servants who serve the District taxpayers can bond with their babies in early months of their child's lives. In addition, the policy allows employees who have adopted children to have time to build a foundation and a bond with their child.

When you work for a place that is here for you, when the times are tough, and the -- with policies and programs designed to support you and your family, it reminds you that your employer has your back through the ups and downs. With that, that concludes my presentation.

CHAIR GARCIA: Thank you for that presentation. Are there any public comments with respect to this resolution? Hearing none, is there any -- yes, sir, Chris.

MR. WILLS: Thank you so much, Mr. Chairman. It seems like a laudable goal and something that will be wonderful for the employees. We know that there's been a lot of folks that have been fleeing the District because of a lot of the corruption and chaos.

I guess a question that I would have would be considering that the Board was created as a repudiation and a response to Disney's support of the LGBTQ-Plus community, and speaking out against the "Don't Say Gay" law, I'm curious whether when you talk about families, whether that's going to be inclusive of all families. I'm wondering.

CHAIR GARCIA: Yeah. Well, first of all, we take issue, respectfully, with your characterization as you just articulated.

MR. WILLS: Okay.

CHAIR GARCIA: And you've been here before,
Chris, and so you know what the rules are. And
public comments are a time for members of the
public to comment, but it's not a time for
questions. If you have a question, as I indicated
before, visit with Mr. Gilzean after the meeting,
and he can answer any specific questions. And so
do you have any further public comment here on

this?

MR. WILLS: Well, that is my comment, and I understand that the Board and the executive director wouldn't respond to my question, but I do pose it as a question that I think would be a very much interest to a number of Floridians, who you-all are serving on behalf of, and I would hope it's a question also that you-all would be interested in getting an answer to, so thank you very much.

CHAIR GARCIA: Yes, sir. Thank you for your -- your comments.

Any further comments on this matter?

MR. FERRARI: Mr. Chairman, may I --

CHAIR GARCIA: Yes, Chief. Sure.

MR. FERRARI: I'm just talking to my colleague saying, I need a nudge to go up and make a comment. Members of the Board and Mr. Gilzean, I just want to comment about this policy and how it impacts the work force.

This is something that I've advocated for for a very long time in my career, my 24 years here.

And just as a personal note, I have adopted two children, and so knowing that down the road with future adoptive parents, the impact this will have

on their adoption experience, because it's already an emotional experience to begin with, and then allowing that bonding time, to go through that process, it is just very profound, and I can tell you I speak on behalf of the entire fire department that we are very appreciative of this initiative, and it does not go unnoticed. Thank you.

CHAIR GARCIA: Chief, thank you very much for those comments. Any further public comments on this resolution? Any questions or comments from my fellow Board members?

MR. AUNGST: Mr. Chair, if I might. First,
I'd like to thank Chief Ferrari. As Administrator
Gilzean said, the First Lady and the Governor have
made championing parents and families a priority,
and, in September, they announced a robust parental
leave policy for state employees.

And in my interactions with our employees in the District, and walking the District and the comm center and the fire station and environmental sciences, it has become apparent that we have so many -- so many employees that are opening their homes for adoption and fostering, and we have probably a higher percentage of adoptive parents than most jurisdictions, than most cities, and

probably most employers.

I am an adoptive parent. I know how difficult that process is. It is not easy. We do not make it easy in this country to adopt children or to foster children. We need to make it easier. There are so many kids who need that support of a loving family.

And I can tell you, as someone who did not get paternity or maternity leave -- my wife didn't get maternity leave for either of our children, I didn't get paternity leave. My adopted son was exposed to opioids in utero, and we were not the first family that was selected to adopt him. And when the first family got there, they decided they couldn't take care of him.

And so after he was born, we were called, not expecting it, and we had to go up to Pittsburgh.

My wife basically had to move to Pittsburgh and take care of him in the NICU. Thank God she's a pediatrician. So I said, if you -- if you think we can do this, we can do this, and we did.

But having the support of our employers and having the leave would have been really -- really game changing for us because it made a very difficult and expensive process just that much more

difficult and expensive. And so I think this a model policy for the State. I think that all employers, not just government, should follow the lead in encouraging everyone to consider adoption.

And the fact that it includes fostering is really groundbreaking to me because fostering, you take the difficulty of being a parent, you take the difficulty of adoption, you multiply it by a hundred. And folks who are foster parents really have a heart for our children, and there's so many, especially older children, that need that foster care.

So I think this is a great day for the District. I think that it is something that is obviously going to apply to every single employee in the District, and that kind of goes without saying. So thank you again, I appreciate it.

CHAIR GARCIA: Thank you for those comments and thank you for sharing your personal story with us. That was very powerful. Any other public comments?

MS. ZIEGLER: Mr. Chairman, I wanted to echo those comments. I think that as a mother, I was actually working -- when I first became pregnant, I was working at a small business that didn't even

have any type of maternity policy in place because most of the people who were working there were a little older. But, fortunately, they were able to put that in place, but I can tell you as a young parent and family, these are instrumental. think -- I want to commend our governor and our first lady for highlighting, you know, being family focused, it goes a long way, and thank you to the chief for your comments because I think when you think about where you want to work, you want to know that they are caring about your life, not only what you're doing inside your work day, but that your family, and that plays such a meaningful part of just the value and the morale that you have. And I commend Mr. Gilzean for expanding this to the District, and I believe it will pay dividends.

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I do want to comment on the commenter's statement. The Parental Rights In Education Act, which is often grossly mischaracterized, I would just echo that we follow the laws of Florida and the Constitution and discriminatory action is not available in any way, shape, or form within the District. So if that needs to be cleared up, I think those kind of statements add a unnecessary division, and so I wanted to make sure that's very

1 clear. 2 CHAIR GARCIA: Thank you for those comments. Any further comments on this resolution? Hearing 3 4 none, is there a motion? MS. ZIEGLER: I move to adopt Resolution 658 5 6 as presented. 7 CHAIR GARCIA: Is there a second? MR. PERI: 8 Second. 9 CHAIR GARCIA: Any further discussion? All in favor, indicate by saying aye. 10 11 THE BOARD: Aye. CHAIR GARCIA: Let the record reflect the 12 motion passes unanimously. 13 And we'll move onto unfinished business and 14 15 other business. Is there any? 16 MR. GILZEAN: No, sir. 17 CHAIR GARCIA: Hearing none, we'll stand 18 adjourned. Thank you-all for attending today. 19 (Time end 11:01 a.m.) 20 21 22 23 24 25

## CERTIFICATE STATE OF FLORIDA COUNTY OF ORANGE I, SANDRA D. BROWN, Florida Professional Reporter, certify that I was authorized to and did stenographically report the foregoing proceedings and that the transcript is a true and complete record of my stenographic notes. Dated this 25th day of January, 2024. Landra D. Brown SANDRA D. BROWN FLORIDA PROFESSIONAL REPORTER

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