In The Matter Of:

Central Florida Tourism Oversight District

Board of Supervisors Meeting February 28, 2024

Legal Realtime Reporting 622 E. Washington Street Suite 200 Orlando, Florida 32801

Original File 02-28-24CFTOD BOS meeting - public.txt Min-U-Script® with Word Index

CENTRAL FLORIDA TOURISM OVERSIGHT DISTRICT BOARD OF SUPERVISORS MEETING * * * * * Central Florida Tourism Oversight LOCATION: District 1900 Hotel Plaza Boulevard Lake Buena Vista, Florida 32830 DATE TAKEN: February 28, 2024 9:35 a.m. - 10:49 a.m. TIME: REPORTED BY: SANDRA D. BROWN, FPR, Court Reporter and Notary Public State of Florida at Large

PRESENT: BOARD MEMBERS: Martin Garcia, Chairman; Charbel Barakat, Vice Chairman; Brian Aungst, Jr.; and Bridget Ziegler

SPEAKERS: Pastor Greg Squires, Freedom Life Church, Kissimmee, Florida; Eddie Fernandez, CFTOD Operational Safety Consultant; Chris Wills, Disney Defenders; Nelly Hernandez, Osceola Action Committee; George R. Jackow; Jayne Smithers; Katherine Luetzow, Planning & Engineering Manager; Tanya Naylor, Director of Security and Emergency Management

CFTOD STAFF: Glenton Gilzean, Jr., District Administrator; Paula Hoisington, Deputy District Administrator of Administration; Mike Crikis, Deputy District Administrator of Operations; Daniel Langley, Acting Counsel for CFTOD; Kurt Ardaman, Acting Counsel for CFTOD; Eddie Fernandez, Internal Risk Manager; Eric Ferrari, Acting Fire Chief; Alycia Mills, Executive Assistant to Mr. Gilzean; Matthew Oberly, External Affairs Director; Rocky Haag, External Affairs Coordinator; Tanya Naylor, Director of Security and Emergency Management; Ron Zupa, IT Service Delivery Manager; Samarth Thomas, Systems Administrator; Katherine Luetzow, Planning & Engineering Manager; Michele Dicus, Human Resources Director; Tiffany Kimball, Contracting Officer; Erin O'Donnell, Town Clerk and Public Records Administrator; Yenni Hernandez, Chief Information Officer; Joel Edwards, Deputy Fire Chief; Heidi Powell, Manager - Financial Reporting Analysis; Susan Higginbotham, Director of Finance; Joey Rodriguez, Chief Building Inspector and Interim Building Official; Christine Ferraro, Director - RCES; Ella Hickey, Building & Safety

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CHAIR GARCIA: Hey, good morning. I'd like to call the meeting to order. Welcome to everybody, thank you for being here, thank you for your interest in the work of this Board, and thank you for your interest in the work of this District.

8 We'll begin with the opening invocation.9 Mr. Gilzean.

MR. GILZEAN: At this time, I would like to 10 introduce Pastor Greg Squires of Freedom Life 11 Church in Kissimmee, Florida. In 2008, following 12 the Holy Spirit's direction, he was handed the 13 baton from his father-in-law. Since then Freedom 14 15 Life Church has grown to more than 600 people attending each weekend, and is known for helping 16 people experience the freedom of Christ in their 17 everyday lives. 18

Pastor, can you please join us and lead us inprayer?

21 PASTOR SQUIRES: Thank you guys for the 22 opportunity to do this. I do very much believe in 23 the institution of government, but I do believe in 24 the institution of government seeking God for help 25 since he is the one that created this institution

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and has all wisdom.

So I want to just give you a quick scripture. 2 This is definitely not a message or even a nugget 3 but just more of a scripture. And it says in 4 1 Timothy 2:1, "I urge you, first of all, to pray 5 for all people, and ask God to help them, intercede 6 7 on their behalf, and give thanks for them. Pray this way for kings and for all those who are in 8 9 authority so that we can live peaceful and quiet lives marked by godliness and dignity. 10 This is good, and it pleases God, our Savior, who wants 11 everyone to be saved and to understand the truth." 12

13 So it would be right to always do an 14 invocation before any type of government meeting. 15 I believe in that because we do need the help of 16 God, we need his wisdom, obviously, about not just 17 today, but for the discussions that we make today, 18 how is it going to affect our future and for those 19 that are in our districts.

20 So thank you, again, for allowing us to do 21 that. So I'm going to ask God to give wisdom to 22 this meeting so that you guys can do your jobs with 23 great grace and ability to help our area, so thank 24 you again.

Father, we are so grateful that we have this

privilege and this honor to be able to pray. Thank you that we're allowed to do that in our state and in this district in this way. We thank you for the privilege for the freedom that we have. And while we don't take it lightly, and so, Father, we invite you now into this room, the very person of the Holy Spirit, to come and to give wisdom. We are asking for wisdom to everyone that makes decisions upon this Board, and those that are in positions of authority, wisdom about what is happening in this district.

How can we make it better? How can, Father, you be pleased with it? How can your plan and your agenda come to pass? How the people can be helped and it can become a better place for families to live and for people to be able to come and enjoy, even on vacation, an area like this.

So, Father, we ask you for wisdom and direction and grace and understanding and discernment, and we believe that, Father, we receive it today, and we thank you for it. In the name of Jesus we pray, Amen.

ATTENDEES: Amen.

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24 CHAIR GARCIA: Pastor, thank you very much for 25 your blessings and for your words of wisdom.

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Next, let's honor this great nation by saying 1 the Pledge of Allegiance. Please stand. 2 I pledge allegiance to the flag of 3 ATTENDEES: the United States of America, and to the Republic, 4 for which it stands, one nation, under God, 5 indivisible, with liberty and justice for all. 6 7 CHAIR GARCIA: Okay. Let's cover our safety procedures, please. 8 9 MR. FERNANDEZ: Thank you, Mr. Chair, and members of the Board for including this safety 10 minute for the benefit of our audience. 11 To audience members, if you're facing the 12 13 front of the room towards the Board, you'll notice there are double doors on either side. Both of 14 those exits will lead to the outside of the 15 building. 16 If you do make your way out, on the left side 17 here, that will lead you to the back of the 18 building. Make your way towards the front 19 following the path, and to either end of the 20 parking lot where you will see members of our team 21 22 from this building wearing a safety vest. 23 If you make your way to the ends of the parking lot, please wait there for emergency 24 25 vehicles, and then they'll tell us when it is safe

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In addition, for your health and safety, we have a first-aid kit and an AED at the security desk that we will approach and use, if necessary. Thank you very much and enjoy your meeting.

CHAIR GARCIA: Thank you very much. Next, public comments. We have two public comments. First, Chris Wills. Welcome back, Chris. We know who you are, but, for the record, please tell everyone who you represent.

MR. WILLS: Good morning, Chairman. Yes, my
 name is Chris Wills. I'm here on behalf of Disney
 Defenders. Appreciate the opportunity to address
 the Board again this morning.

15 I don't have any documents to provide to you 16 guys this morning, but we did make something for 17 you. So this week marks, as you-all noted, your one-year anniversary. It's also our one-year 18 anniversary. We basically launched Disney 19 Defenders in response to Governor DeSantis's 20 creation of this Board, which was done in 21 retaliation against the "Don't Say Gay" law. 22

And so we made this cake for you-all that simply says, just like gay means happy, "We wish you all a very gay anniversary."

And it was said last meeting that, you know, that's a gross mischaracterization of the law, but we would like to differ. You know, we have certain members of the Board that have engaged in gross hypocrisy on specifically this issue.

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And so I wanted to take the rest of this time because over the last week, a lot has been said about the successes of the Central Florida Tourism Oversight District, especially at this press conference that was unannounced. And you guys were so proud of it, I would have thought you guys would allow more public participation in that.

13 But the reality is Reedy Creek was created by a Republican governor. It was overseen over its 14 15 50-plus years by majority Republicans in Tallahassee. And since this Board's creation in 16 17 just a year, right, you had nothing but controversies; whereas, Reedy Creek, most folks 18 didn't even know it existed because there was 19 20 literally no controversy. There were no issues that were reported by the press or anybody else. 21 22 Certainly not the Republicans that were regulating 23 it in Tallahassee.

24And in just one year we've seen Board member25scandals, a board member resigning. We've had an

effort to defund the police. We've had not complying with public records request, which, by the way, anybody on the Board that doesn't know how to screenshot their text messages, as it seems that that's one of the impediments to providing the public records request, I volunteer to show you how to screenshot text messages, and I'm sure there's a lot of staffers here that would help with that, as well.

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There have been a lot of corrupt contracts 10 provided to folks that are connected directly to 11 12 Governor DeSantis. You guys ended the diversity, 13 equity, and inclusion program sending a really messed up message to anybody who is of a diverse 14 15 background. You know, large numbers of employees 16 quitting, and the most important thing, an adversarial attitude to your largest taxpayer. 17 That is Walt Disney World. 18

19This Board exists and government exists to20serve the people and the businesses that pay its21taxes, so we strongly urge each and every one of22you to re-evaluate what you're doing because every23time that a controversy hits, it only acquires us24more signatures to officially dissolve the Central25Florida Tourism Oversight District and restore

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Reedy Creek and prohibit political retaliation in 1 the State of Florida. 2 3 Thank you very much for the time. We really appreciate it. And one last question, anybody want 4 5 cake? CHAIR GARCIA: You know, Chris, with all those 6 7 ugly things you say about us, I don't know if I'm going to eat that cake. 8 9 MR. WILLS: I -- I promise you it was baked by an excellent baker who had no issues baking a gay 10 cake. I promise. 11 12 CHAIR GARCIA: I'm very risk adverse. But I 13 want to tell you, we appreciate the thought, but I think you ought to keep the cake. 14 15 MR. WILLS: Okay. We will enjoy it. 16 CHAIR GARCIA: But thank you. MR. WILLS: Thank you. 17 18 CHAIR GARCIA: Next, Nelly Hernandez. Ms. Hernandez, if you're here in a representative 19 capacity, please tell us who you represent. 20 MS. HERNANDEZ: Good morning, how is everybody 21 22 doing? 23 MR. AUNGST: Good morning. 24 MS. HERNANDEZ: Looking forward to Friday. 25 We're not there yet. So my name is Nelly -- Nelly

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Hernandez, and I am the president, Osceola Action Committee, a grass roots citizens group created out of frustration of our community due to out-of-control growth.

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Since massive land purchase in Central Florida by Disney and since 1965, many deals have been made by our local, county, and state governments which benefited them at the expense of our community.

9 While Disney has generated revenue via sales 10 and tourist development taxes, the company has been 11 shielded from contributing from painful property 12 taxes and impact fees for their development in the 13 region, which some have estimated to be almost 14 200 million a year in lost revenue for the region. 15 That's a lot.

The impact to traffic, crime, and transient 16 homelessness are major issues which are direct --17 directly connected to Disney that have a negative 18 impact in our community. We commend Governor 19 20 DeSantis, our state legislature, and the newly created Central Florida Tourism Oversight Board for 21 creating a level playing field to ensure Disney 22 23 pays their full fair share for the impacts to our 24 community. So we appreciate you guys. Thank you. 25 CHAIR GARCIA: Ms. Hernandez, thank you very

1 much for your comments, and your points are not lost on this Board and many people in Central 2 Florida. And one of the things that really has 3 never been done, and that this Board will do at the 4 appropriate time, is do an independent regional 5 fiscal impact analysis so that we can better 6 7 respond to all the points that you make here. But 8 they're right on the money, and I want to let you 9 know that we hear you loud and clear. 10 MS. HERNANDEZ: Thank you. I appreciate your time. 11 12 CHAIR GARCIA: Yes, ma'am. Thank you. 13 Next, George Jackson (sic). And, Mr. Jackson, tell us --14 15 MR. JACKOW: Jackow. CHAIR GARCIA: 16 I'm sorry. MR. JACKOW: J-A-C-K-O-W. I'm not whacko, 17 18 either. 19 CHAIR GARCIA: Okay. That W looked like an N 20 to me. I'm sorry. MR. JACKOW: Sorry about that. 21 That's okay. If you're here in 22 CHAIR GARCIA: 23 a representative capacity, tell us who you represent, please. 24 25 MR. JACKOW: No, I'm just here as a citizen.

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Okay. First of all, good morning, Board, and thank you for the opportunity to come here and speak before you. I'll be very succinct. I am curious, and I'm very loquacious, so I'll cut to the chase. My name is George R. Jackow, and I've been a resident of Osceola County for over 37 years. So I'm quite familiar with the county and the operations.

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9 First of all, I'd like to thank you for
10 allowing me. That's number one. And recently the
11 governor was here talking about the importance of
12 legislation that helped change the Disney district.
13 I was caught offguard when there was a mention of
14 eminent domain.

You mean to tell me that our state gave the past district that power, that authority? Hmm, I'm glad to see the new district in place and hope to learn more about other issues that I was not made aware of for the past few decades.

20 Please keep me informed and others informed 21 about any other issues that were not public 22 knowledge. Again, being very succinct and direct, 23 thanks for all you're doing, and I hope to hear 24 more feedback in the near future. Thank you. 25 CHAIR GARCIA: So, Mr. Jackow --

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1 MR. JACKOW: Jackow. CHAIR GARCIA: Mr. Jackow --2 MR. JACKOW: Think of Michael Jackson's 3 nickname, Jacko, J-A-C-K-O, add the W. All right. 4 5 I don't do the moon dance or moon walk or what have 6 you. 7 CHAIR GARCIA: I'm going to call you George. It's easier for me. 8 9 MR. JACKOW: By George, that's right. 10 CHAIR GARCIA: So your -- your points are well taken, and what I would direct you to, have you 11 seen the audit that -- the independent audit that 12 13 was produced by this Board? MR. JACKOW: No, I have not. 14 15 CHAIR GARCIA: Okay. So in terms of some of 16 the questions that you have, and your reference to the --17 18 MR. JACKOW: Eminent domain? CHAIR GARCIA: Yes. We -- in the first week 19 of December, before that, we went out and hired 20 some of the leading national experts to do an audit 21 of what has been going on in the district for the 22 23 previous 56 years under the Reedy Creek Improvement 24 Okay. And we brought in these experts, and Act. 25 they generated an independent audit. It's about

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1 800 pages, but the summary is about 12 pages, and the full report is about 80 pages. And it's on our 2 website, isn't it, Mr. Gilzean? 3 MR. GILZEAN: Correct. 4 CHAIR GARCIA: 5 And for a citizen like you, who's interested in public policy, what's going on 6 7 in the district, I recommend that you -- you look at our -- look at the audits. 8 9 MR. JACKOW: So, let's see, 800 pages, 12 pages, 80 pages. Well, you're in competition with 10 the federal government then. Okay. That's nice to 11 12 know. Is it in English? 13 CHAIR GARCIA: Yes, sir. MR. JACKOW: Thank you. I appreciate that. 14 15 CHAIR GARCIA: Well, George, thank you for 16 your public comments. MR. JACKOW: Thank you. 17 18 CHAIR GARCIA: Next, Jayne Smithers, and if you're here in a representative capacity, please 19 20 tell us who you represent. MS. SMITHERS: I'm a citizen of Osceola 21 22 County. Good morning, Chairman, and Board. Thank 23 you for the opportunity to address you openly and 24 honestly about the direction the district is 25 headed.

During Governor DeSantis's visit, many things were said that I was not aware of. The biggest take-away as a resident of Osceola County was the amount of years Disney was able to get away without paying impact fees. Osceola County has been victimized with traffic issues, and there seems to be no end in sight. I believe with the Board's leadership, we will see positive changes for our community.

Please continue to improve our quality of life. Once again, thank you for this opportunity to express my opinion.

13 CHAIR GARCIA: Well, thank you for your -14 your public comments, and I know you were here when
15 you heard my responses to the previous --

MS. SMITHERS: Yes.

MS. SMITHERS:

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CHAIR GARCIA: So I would recommend --17 Yes. you might be interested in going on our website and 18 looking at that audit because it will tell you a 19 lot more than what we discussed at the press 20 conference last week, and for citizens like you, 21 who are interested in what's going on in their 22 23 community, I think that's something you might enjoy or at least get information from. 24

I will do that, and thank you

1 for that.

CHAIR GARCIA: Yes, ma'am. Thank you. 2 Okay. That concludes the public comments. 3 Next, the consent agenda. Any comments with 4 respect to the consent agenda? 5 MR. AUNGST: Move to approve item 6.1. 6 7 CHAIR GARCIA: Is there a second? 8 MR. BARAKAT: Second. 9 CHAIR GARCIA: All in favor, indicate by 10 saying aye. THE BOARD: 11 Aye. 12 CHAIR GARCIA: Any opposed? Let the record 13 reflect that the motion passes unanimously. CHAIR GARCIA: Okay. Mr. Gilzean, next, 14 15 reports. First, management report. In our inaugural year, the 16 MR. GILZEAN: Central Florida Tourism Oversight District has 17 18 achieved historic successes benefiting our employees, visitors, and all taxpayers. We've 19 turned this district into a leading example of 20 effective governance. 21 The creation of our district is attributed to 22 23 the bold and visionary leadership of Governor Ron 24 DeSantis and the Florida legislature. Furthermore, as with any vision, realization demands hard work 25

and dedication from our Board and staff. Each of our significant reforms are backed by extensive research, drafting, and implementation.

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For those keeping track at home, here's a brief summary. We've implemented numerous new policies, introduced good governance practices and ensured open and transparent access. The millage rate has been slashed through our fiscal discipline, and for the first time in district history, we've approved a bargaining contract ahead of its expiration date.

Additionally, we've been cultivating strong relationships with all taxpayers frequently addressing the needs that were previously overlooked or denied.

Additionally, we have overdated -- overhauled outdated policies and introduced new benefits to improve the well-being of work-life balance of our staff. Some of these policies include short-term disabilities, parental leave, block pay, attire and grooming.

Lastly, we've implemented a new leave donation policy to provide support to our employees during challenging times. Through a collaborative effort, RCFD is now proudly known as the District Fire Department.

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After successfully hiring over 20 new team members, our fire department is one of only a few fully staffed in the Central Florida region for the first time in over 30 years. I want to thank our human resources team for making this achievement possible.

8 In addition, our HR team successfully filled 9 over 70 positions with just over a few vacancies 10 remaining. Given the swift influx of qualified 11 applicants, I'm confident that we will promptly 12 remain -- we will promptly fill the remaining 13 positions.

Later in the meeting I will ask the Board to approve a sexual harassment policy to protect district employees from unwanted advancement and harassment in the workplace. I want to show our staff and let them know that this leadership team will not tolerate harassment, or -- sexual or otherwise.

Now I'd like to update you on our BuyLocal
program. Government entities are not known for
having a deep focus and investment in their
procurement process. As of today -- I have to slow
down. There we go. As of today, over \$80 million

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have been awarded through our open bid platform. Next slide. Over \$15 million to first-time

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vendors doing business with the district ever. And \$9 million to vendors headquartered in Orange, Osceola, Lake, Polk, and Seminole Counties, while saving taxpayers -- there you go, \$5.3 million in procurement costs. And this is in less than four-and-a-half months.

9 Since December 1st, 718 vendors registered
10 on our BuyLocal website. 552 of them are brand new
11 vendors to the district. That's 77 percent in less
12 than three short months. The district is dedicated
13 to creating a regional impact and offering a better
14 future for all who live, work, and play in the
15 Central Florida region.

Earlier this month, the district hosted 16 Ms. Catherine McManus, president and CEO of Habitat 17 for Humanity Greater Orlando and Osceola County. 18 Last year, President McManus published a report, 19 "Face the Housing Crisis." It states that 20 92 percent of people making the median wage cannot 21 afford median entry-level homes in Orlando, which 22 23 now roughly costs \$316,000.

24CFTOD inked a historic partnership with25Habitat to build a better tomorrow. Thank you,

Ella Hickey, and -- CFTOD's director of building and safety; and Joey Rodriguez, CFTOD's building official, who both have recently been promoted to their new roles.

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Here's the exciting part. Under Ella's leadership last summer, CFTOD Building & Safety Department became a national leader by leveraging technology and implementing a DocuSign process for issuing permits. This process was dramatically -this process will dramatically reduce time and -reduce time for staff and taxpayers.

Further, the department continues to conduct an annual emergency test program. These tests are conducted on every building district-wide in a collaborative effort between the building and safety department, land owners, tenants, engineering departments, utilities, and fire prevention.

19This rigorous test effort has proven to be20highly effective ensuring the safety of every21person who enters any building in the district,22whether it is a restaurant, retail space, resort,23or attraction. The district is the only24jurisdiction in the country to offer this type of25program. Procedures like this makes the district a

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model for efficient and effective governance.

I've already mentioned our wonderful team, but it is important to me that we recognize them properly. Central Florida Tourism Oversight District has been -- has the best government team in the state of Florida. Each one of our employees has shown up daily not only to support our taxpayers but also to create a profound impact as good neighbors graciously lending their time and professional knowledge throughout the community.

Last year brought notable change to our 11 organization. I, the Board of Supervisors, and the 12 13 entire leadership team thanks our employees for their continued effort. You often hear the phrase, 14 15 "Actions have ripple effects." I want to thank our 16 staff for bringing the positive ripple affects to the greater Central Florida region. I'm proud of 17 each of you. 18

19At this time, I would like to bring up our20colleague, Katherine, from -- our planning and21engineering manager, to present the public22facilities report.

MS. LUETZOW: Good morning. As Glen
 mentioned, my name is Katherine Luetzow, and I'm
 the manager of planning and engineering, and today

I am going to give you a highlight overview of the public facilities report that was included in your board package.

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This is our initial public facilities report, and the reason being is that previously the district was not required -- sorry. Previously, the district was not required to complete this report. However, one of the changes with our new charter, that has been modified, and so, as such, we compiled and are presenting today.

Now, the high-level purpose and intent of this report is that it is a planning tool used to help promote and foster coordination and communication with special districts and their surrounding local governments. So, in our case, this report will end up going to both Orange and Osceola Counties for their use.

Now, in terms of public facilities, really the report is focused on major capital improvements of the district. And this can be for various asset categories, so our transportation networks, including our roads, to our utility infrastructure, to our master drainage system of canals and water control structures.

And it is looking -- as this is our initial

report, we have information on our existing facilities. Those in existence currently operating today, as well as the planning forecast down the road of an eight- to ten-year outlook of what facilities we are looking at.

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In general, the type of projects that are of interest are either replacements of a type of facility, an expansion where you're adding capacity to an existing facility, or a brand new capital project where the district could be adding infrastructure.

So the existing facilities listed we grouped 12 13 by asset categories. So we provided detail about utilities, canals, things of that nature. And then 14 15 as mentioned, we identified proposed projects that are on our horizon. These projects were 16 predominantly previously identified in other 17 planning tools of the district, such as our 18 comprehensive plan, and they've been identified as 19 a planned forecasted need based on existing, as 20 well as, projected growth, both internal as well as 21 external to the district, looking at the adjacent 22 23 counties and some of their planned development. 24 Because a project is listed, again, this is a 25 planning tool. So, obviously, all of these

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projects would have to have subsequent approvals, go before the Board for individual phase approvals. So this is just kind of a long-term forecasted of some potential items to use in collaboration with adjacent counties.

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Likewise, as the one constant in life is 6 7 change, this is meant to be a living document, so as the district's long-term plans may change over 8 9 time, we, likewise, would be occasionally updating this report to reflect any changes, and, again, 10 sharing that with the adjacent counties to help 11 keep them aware of what the district would be 12 13 doing.

And so with that, that's kind of a high-level
overview. Are there any specific questions
regarding the report?

17 CHAIR GARCIA: Any questions from my fellow18 board members?

Mr. Chair, yeah. 19 MR. AUNGST: Thank you, I appreciate all your hard work on this 20 Katherine. and your team, and it was a pleasure meeting with 21 you-all, I believe, last month and driving around 22 23 and seeing some of the projects that are already 24 underway and some of the issues that are identified. 25

Also appreciate the fact that I think this is the first time that the team has been required to prepare this report, so I appreciate all the hard work that went into that, and it's exceptionally helpful for me to understand the assets, the current state of the assets, and then some opportunities and challenges and things that we'll need solutions to going forward.

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9 Also certainly appreciate the importance that 10 will play when we go through the comprehensive planning process. As you know, we're required to 11 complete by -- I believe, it's July of 2026, which 12 13 we discussed in our meeting and looking forward to getting that process moving in earnest, hopefully, 14 15 this year. At least put that into place to get 16 that accomplished on time -- well in excess of time. 17

One of the things I'm interested in, and I 18 certainly don't expect you to have an answer for it 19 now, but something I would be interested to know is 20 I understand, particularly, as it relates to 21 22 transportation, and as it relates to drainage and 23 stormwater systems and -- and those things, that we 24 work hand-in-hand or we should be working 25 hand-in-hand with our partners that are our

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neighbors, and the folks that we impact and the folks that impact us, and I also understand that they have similar reports.

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So I would be interested to see some of 4 5 those -- some of their reports as it relates to our infrastructure, and maybe their infrastructure that 6 7 impacts our infrastructure. So, obviously, not something I expect you to have off the top of your 8 9 head, but something that I'd like to see either one-on-one or back in front of the Board maybe in a 10 few months talking about how that interacts with 11 particularly transportation and stormwater and 12 13 potable water and all those issues that we talked about with the team in our meeting. 14

So, again, thank you, very helpful. Great -great work and look forward to getting more and
more information and getting deeper in the weeds on
these issues as we go forward.

MS. LUETZOW: Definitely. Thank you.

20 CHAIR GARCIA: Any other questions or comments 21 from my fellow Board members?

22 MR. BARAKAT: Mr. Chair, I would just add. I 23 mean, I certainly echo Brian's comments, but it's 24 great to see -- Katherine, first, thank you for the 25 report. This is very thorough, and one thing it

really does is highlight the need for significant 1 public or sort of improvement projects going 2 forward in the next five to ten years. 3 And, you know, I don't know that you need --4 anybody who has spent time driving -- whether on 5 World Drive or Buena Vista or Western Way or -- I 6 7 think you don't necessarily need this report to tell you that there's need for improvement there, 8 9 but I think this really crystallizes it 10 significantly. And I think that's something that we all are looking forward to getting to work on. 11 12 Obviously, funding is a question. We're going 13 to come up with some creative, I think, ideas on that front, but it's good to see this in front of 14 15 us and sort of lay out an agenda for the -- for the 16 near future, so thank you. MS. LUETZOW: You're welcome. 17 CHAIR GARCIA: Any other questions or comments 18 from my fellow board members? 19 I guess just to add on additional 20 MR. AUNGST: kind of information, wondering other challenges 21 22 that our neighbors are facing that might impact us 23 would be an area that I'd be very interested in. Because certainly, you know, their infrastructure 24 25 and the -- the status of their infrastructure

certainly is something that we need to be aware of, 1 so it's -- to kind of include that as a focus. 2 I'd be interested to know that, as well. 3 MS. LUETZOW: Definitely. 4 5 MR. AUNGST: Thank you. MS. LUETZOW: Thank you. 6 7 CHAIR GARCIA: Katherine, thank you very much for an excellent report, and thank you for the 8 9 written report. Very comprehensive, the Board appreciates your good work. 10 MS. LUETZOW: You're welcome. 11 Thank you. 12 CHAIR GARCIA: And, Mr. Gilzean, thank you for 13 your management report. And that will now take us to the public hearings part of the agenda. 14 15 First, Resolution 659. Resolution No. 659, a resolution 16 MR. LANGLEY: of the Central Florida Tourism Oversight District 17 adopting a sexual harassment policy. 18 Mr. Chairman, and members of the 19 MR. GILZEAN: Board, I request your immediate vote and 20 ratification on the sexual harassment policy, 21 policy No. 24 -- 2024-05. Once approved, this 22 23 policy will be sent to staff, distributed to 24 members of the press, and posted on our website for 25 public access.

The key highlights of the policy is a zero 1 tolerance, confidential reporting, supporting 2 resources, training, and education. And that 3 concludes the overview on that. Is there any 4 5 questions or comments? CHAIR GARCIA: I know we have to open this up 6 to public comments. Are there any public comments 7 with respect to Resolution 659? 8 9 Hearing none, is there a motion that we adopt it? 10 11 MS. ZIEGLER: I move to approve Resolution 659. 12 MR. AUNGST: 13 Second. CHAIR GARCIA: Is there any discussion? 14 15 MS. ZIEGLER: I just wanted to highlight I work on another board, and this is a very important 16 policy, and I think it's very comprehensive, 17 especially, highlighting the reporting, 18 retaliation, whistleblowing, and chain of command. 19 I think those are great highlights, so I wanted to 20 applaud the work on this one. Thank you. 21 22 CHAIR GARCIA: Thank you. Any other comments 23 from my fellow board members? 24 Hearing none, all in favor, indicate by saying 25 aye.

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THE BOARD: Aye.

1 CHAIR GARCIA: Any opposed? Let the record 2 reflect that the motion passed unanimously. 3 Resolution 660. Mr. Langley. 4 5 MR. LANGLEY: Resolution No. 660, a resolution of the Central Florida Tourism Oversight District 6 7 adopting a comprehensive emergency management plan. 8 MR. GILZEAN: At this time, our director of 9 emergency management will speak on it. 10 MS. NAYLOR: Good morning, Board. Good morning, Board Chair, board members, Mr. Gilzean, 11 12 Mr. Ardaman, Mr. Langley. 13 MR. BARAKAT: Good morning. MS. NAYLOR: So the district continues to 14 15 remain high priority on emergency planning. In 16 September I came and asked for a resolution 17 approval for Resolution 655, and that was for the emergency management plan for the hurricane 18 19 preparedness. Today I'm here to present Resolution 650 20 (sic) -- 660 for the approval of a comprehensive 21 22 emergency management plan. 23 So the state requires through Chapter 252 for 24 all of the counties to provide a comprehensive

emergency management plan for the counties.

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are a special taxing district, we are not required to do that; however, we have leveraged that chapter within the state statute to prepare a comprehensive emergency management plan for the district and for the district activities.

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While this might be the first formally 6 7 promulgated plan for the district from a comprehensive emergency management plan standpoint, 8 9 the partnerships that form the basis of this plan have been in place since the inception of the 10 district, whether it was Reedy Creek or the Central 11 Florida Tourism Oversight District. 12 So we continue 13 to manage those partnerships for our planning 14 purposes.

So I'm here to present that today. I had the
pleasure of meeting with board member Ziegler and
board member Peri to deep dive into these plans
recently.

CHAIR GARCIA: Well, thank you for that
report, Tanya. We have to open it up for public
comments. Are there any public comments with
respect to Resolution 660?

Are there any comments or questions from my
fellow board members?
MS. ZIEGLER: Mr. Chairman, I just want to

highlight. I think we've talked about this a 1 couple times before, but the district staff really 2 is world class. I'm a policy nerd, I will admit, 3 with the risk management background that I have. 4 5 And reading through this, Tanya, I can't applaud you more. I think you have a lot to be very proud 6 7 of. This is a top-notch emergency management plan, 8 and so I really enjoyed reading over it. So thank 9 you. Thank you very much. 10 MS. NAYLOR: CHAIR GARCIA: Any other comments or questions 11 from my fellow board members? 12 Hearing none, is there a motion? 13 MS. ZIEGLER: Move to approve Resolution 660. 14 15 CHAIR GARCIA: A second? MR. BARAKAT: I'll second. 16 CHAIR GARCIA: All in favor, indicate by 17 saying aye. 18 THE BOARD: 19 Aye. 20 CHAIR GARCIA: Any opposed? Let the record reflect that the motion passes 21 22 unanimously. Thanks again, Tanya. 23 MS. NAYLOR: Thank you-all very much. 24 MR. AUNGST: Thank you. 25 CHAIR GARCIA: Okay. That takes us to the

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shade portion of the meeting. We will recess to -for the Board to meet with counsel in what we call a shade meeting. And at the conclusion of that, we will come back and adjourn unless there's further business to do. So -- yes, Mr. Langley.

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MR. LANGLEY: Before we adjourn, I just want to make a couple statements just to give a little more information.

9 So the acting general counsel, we're asking for the Board's input concerning three active 10 pending litigation cases pursuant to Section 11 286.011, Subsection 8. We're going to hold this 12 13 closed-door session on the three pending cases that involve Walt Disney Parks and Resorts USA, an 14 15 appeal to the 11th circuit; one in the Orange County circuit case, Central Florida Tourism 16 Oversight District versus Walt Disney Parks and 17 Resorts USA. And another litigation case 18 concerning Walt Disney Parks and Resorts USA versus 19 Central Florida Tourism Oversight District also in 20 the circuit court in Orange County. 21

The people in attendance at the meeting will be the full Board that are here today, plus Mr. Gilzean, myself, Mr. Ardaman, and attorney Paul Huck. At this time, if it's okay with you, we will

1adjourn -- and the court reporter. I'm sorry.2Thank you.

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The court reporter will also join us. Everything that's said in that closed-door meeting will be transcribed. That transcript will be confidential until the litigation is completely over and appeals are exhausted.

8 So at this time, we can adjourn. Thank you. 9 CHAIR GARCIA: Okay. We will -- we'll be 10 back. We're just going to recess for a little bit. 11 Thank you.

12 (Board of Supervisors Meeting recessed for the
13 non-public portion of the meeting, which is in a
14 separate confidential transcript.)

15 (After which, Board of Supervisors Meeting16 resumed as follows:)

CHAIR GARCIA: Okay. There's no further business before the Board today, and we will stand adjourned. Thank you.

MS. ZIEGLER: Thank you. (Time ended 10:49 a.m.)

CERTIFICATE STATE OF FLORIDA COUNTY OF ORANGE I, SANDRA D. BROWN, Florida Professional Reporter, certify that I was authorized to and did stenographically report the foregoing proceedings and that the transcript is a true and complete record of my stenographic notes. Dated this 29th day of February, 2024. Sandra D. Brown SANDRA D. BROWN FLORIDA PROFESSIONAL REPORTER

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